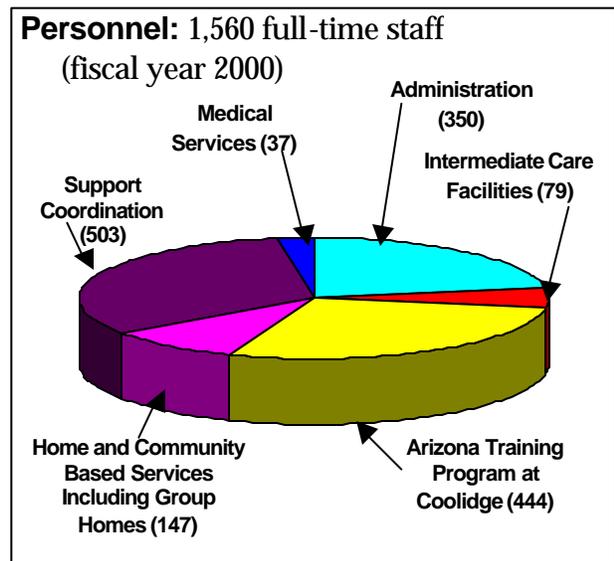
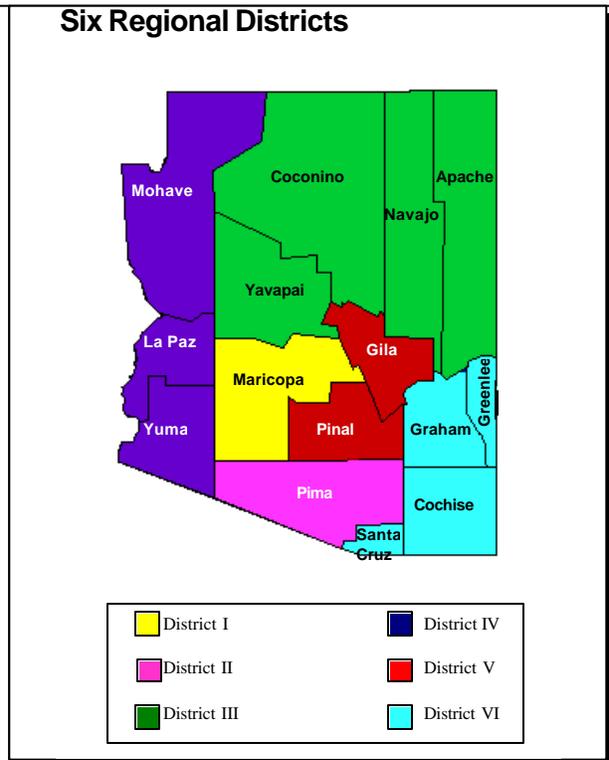
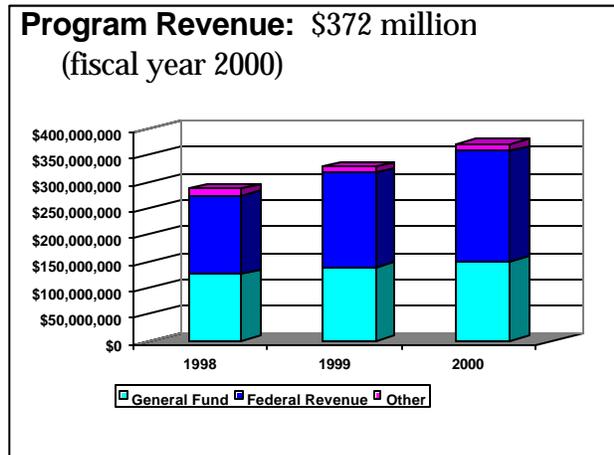


Program Fact Sheet

Department of Economic Security Division of Developmental Disabilities

Services: The Division of Developmental Disabilities provides services and programs to approximately 18,000 clients. Services include: **1) Case Management**—support coordinators determine eligibility and help clients assess needs and obtain services; **2) Early Intervention for Children**—provides services such as therapies, day care, and assistive technology to approximately 3,000 children from birth to three years; **3) Home and Community Based Services**—promotes and enhances clients' ability to live with their families or independently by providing services such as room and board, personal care, homemaker, and respite; **4) Medical Services**—provides medical services to eligible children and adults through contracted health plans; **5) State Operated Facilities**—operates Intermediate Care Facilities for the Mentally Retarded (ICFs/MR) and group homes.



Facilities: **46** satellite offices, **13** ICF/MR facilities, and **20** group homes. The Division operates the Arizona Training Program at Coolidge serving 168 clients. Seven of the Division's group homes are leased, at a cost of \$90,065 in fiscal year 2000. The remaining ICFs/MR and group homes are owned by the Division.

Equipment: The Division owns several items which are primarily used by its ventilator-dependent clients, including:

- Vehicles with wheelchair lifts (5)
- Electric and battery-powered wheelchairs (17)
- Ventilators (18)
- Hospital beds (10)

Program Missions: (fiscal year 2000)

The Division has 4 programs which among them have 21 goals. The programs and their missions include: 1) **Administration**—develops, enhances, and supports environments that will enable clients to achieve and maintain their maximum potential; 2) **Case Management**—coordinates services and supports for clients and their families; 3) **Home and Community Based Services**—helps meet clients' needs in the least restrictive home- and community-based settings and promotes independence and inclusion in the community; and 4) **Institutional Services**—provides services to clients to maximize their functional capabilities and pursues home- and community-based placement whenever appropriate.

Adequacy of Goals and Performance Measures:

The Division has developed 91 performance measures, which include output efficiency and quality measures. However, the Division could improve its performance measures:

- Despite the large number of performance measures the Division uses, two important outcomes do not appear to be sufficiently addressed. **First**, there are no outcome measures addressing success in assisting clients to reach or maintain their maximum functional level. **Second**, although Arizona is recognized as a leader in placing clients in the least restrictive setting, the measures do not adequately address this information.
- The large number of measures used may detract from the measures' effectiveness.